



## WORKMANSHIP WARRANTY

### 2-Year Workmanship Warranty and 1-Year Material Warranty on All Stained Structures

Arrow Outdoor Living offers a 2-year workmanship warranty on all pre-stained, stained, or painted wood structures (fences, decks, patio covers, pergolas). Arrow Outdoor Living offers a 1-year material warranty on all wood structures. Spacing, splitting, warping and wane are common characteristics and occur routinely in dimensional lumber and should be expected. Surface cracks (checking) are normal and not covered under warranty. Wind, hail, vegetation, vehicle, pet, or human inflicted damage are not covered under warranty. Repairs of such non covered items will be subject to a \$200 trip charge plus materials. All warranties are non-transferable.

Arrow Outdoor Living offers a 1-year workmanship warranty on Polycarbonate products. Polycarbonate roofing products also carry a manufacturer's warranty through Regal Plastics. We cannot warrant leaking polycarbonate on flat pergolas.

Arrow Outdoor Living offers a 2-year leak warranty on patio covers and all shingled structures.

### 2-Year Workmanship Warranty and 6-Month Material Warranty on Raw Structures

While raw structures do not have the added protection of being stained, we still guarantee our work will last. Arrow Outdoor Living provides the same 2-year workmanship warranty on all raw wood structures (fences, decks, patio covers, pergolas). Arrow Outdoor Living provides a 6 month material warranty on all raw wood structures. Spacing, splitting, warping and wane are common characteristics and occur routinely in dimensional lumber and should be expected. Surface cracks (checking) are normal and not covered under warranty. Wind, hail, vegetation, vehicle, pet, or human inflicted damage are not covered under warranty. Repairs of such non covered items will be subject to a \$200 trip charge plus materials. All warranties are non-transferable.

### 1-Year Limited Warranty on Staining

Arrow Outdoor Living offers a 1 year limited warranty on stain work. Natural graying, fading, and hail/sprinkler damage are not covered under stain warranty. Light/dark spots and variations in coverage may be present due to the condition of the existing structure. We recommend staining every 3-5 years to fully protect your investment.

### Workmanship Warranty on Walk, Drive and Automatic Gates

Arrow Outdoor Living offers a 6 month workmanship warranty on all pedestrian walk gates. Post and gate alignment issues caused by shifting soil are not covered under warranty. Arrow Outdoor Living offers a 10 year workmanship warranty on automatic gates. Automatic gate post and automatic gate alignment issues caused by shifting soil are not covered under warranty. Arrow Outdoor Living will service automatic gate operator function (reset limits, align sensors, program remotes or keypad) for 3 months after installation at no charge to the Purchaser. Liftmaster slide gate operators have a 7 year manufacturer's warranty. Liftmaster swing gate operators have a 2-year manufacturer's warranty.

### 1-year Limited Warranty Concrete and Stonework

Arrow Outdoor Living offers a 1-year limited concrete and stonework warranty.

Surface cracks in concrete less than 1/8" wide may occur and are not covered under warranty. Surface cracks over 1/8" and up to 3/8" will be repaired with crack sealant. Cracks with elevation drops of 1/2" or more warrant replacement to the nearest expansion or control joint(s). Stonework and brick masonry is warranted against workmanship defects for 1 full year. cracks in mortar caused by shifting soil and/or root growth are not covered under warranty.

### 1-year Workmanship Warranty Irrigation

Arrow Outdoor Living offers a 1-year workmanship warranty on all irrigation new installations or repairs.

### Warranty Disclaimer

Acts of God (Wind, Hail, Drought, Excessive Rain, Etc.), vegetation, vehicle, pet, or human inflicted damage are not covered under material warranty. Calls for repairs of such non covered items will be subject to normal repair costs plus material. All warranties are non-transferable.